



**THE UNIVERSITY OF THE WEST INDIES  
FIVE ISLANDS CAMPUS**

**Semester II**

**Examinations of April/May 2023**

**Course Code: MGMT1001**

**Course Title: Introduction to Management**

**Date of Assessment: April 26, 2023**

**Time: 4:00 pm**

**Duration: Two (2) Hours**

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**INSTRUCTIONS TO CANDIDATES:**

This paper has 2 pages and 6 questions.

**YOU ARE REQUIRED TO ANSWER 4 QUESTIONS.**

**THIS ASSESSMENT IS WORTH 60 % OF YOUR FINAL GRADE.**

**ASSESSMENT DETAILS FROM INSTRUCTOR(S):**

This paper has TWO sections and SIX questions. YOU ARE REQUIRED TO ANSWER FOUR QUESTIONS. Section ONE: Answer any ONE Question. Section TWO: Answer all THREE Questions. THIS ASSESSMENT IS WORTH 60% OF YOUR FINAL GRADE.

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### **SECTION 1 – ESSAY QUESTION**

**Instructions: ANSWER ANY ONE (1) ESSAY QUESTION FROM BELOW AND COMPLETE MAKING REFERENCE TO THEORIES AND PRINCIPLES DISCUSSED IN CLASS (30 marks).**

1. One of the attributes of good leadership is trustworthiness. Discuss 5 reasons why trustworthiness is important as a manager.
2. List the different types of groups and clearly discuss the five stages of group development by showing what is involved in each of these stages.
3. Planning, leading, organizing, and controlling are functions of management. Discuss which of these functions is most significant in achieving the organization's goals.

### **SECTION 2 – SHORT ANSWER**

**Instructions: Answer all THREE (3) short answer questions. Ensuring to reference relevant theories and concepts.**

**(10 marks each)**

1. *Provide an example of a disruptive innovation. What impact did this innovation have on the industry?*
2. *Can organizational culture be a liability to a business? Discuss five reasons why or why not*
3. *Highlight the external environmental factors that most directly affect the HRM process.*

**END OF QUESTION PAPER**